Friends and Family Test - Hazeldene Medical Centre

Device ID:	Response Percent	Response Total
M_URN_BRENT_1	0%	0
web	0%	0
data_entry	100%	13

How likely are you to recommend our	GP practice to friends and family if they needed similar care or treatment? Respor		Response Total
Extremely likely	46.15	%	6
Likely	30.77	%	4
Neither likely nor unlikely	7.699	%	1
Unlikely	15.39	%	2
Extremely unlikely	0%		0
Don't know	0%		0

Can you tell us why you gave that response?	Response Total
	11

caring, explaing and listining my problem and explain what to do with my health

none

good service

very nice staff

because when we request for appointment we get it after one month that too long wait.

Very friendly customar service

i'm happy always when i needed, i was supported nathing wrong to say

Appointment ar eavailable when you need them. Nurse is always available and appointments are on time.

not happy with service

no complains

happy with service

Do you give consent to have your cor	mment published?	Response Percent	Response Total
Yes		100%	11
No		0%	0

Male 38.46% 5 Female 61.54% 8 Transgender 0% 0 I'd prefer not to say 0% 0	What is your gender?	Response Percent	Response Total
Transgender 0% 0	Male	38.46%	5
	Female	61.54%	8
I'd prefer not to say 0% 0	Transgender	0%	0
	I'd prefer not to say	0%	0

What is your age?	Response Percent	Response Total
Under 16	0%	0
16 - 24	23.08%	3
25 - 34	15.39%	2
35 - 44	7.69%	1
45 - 54	0%	0
55 - 64	38.46%	5
65 - 74	7.69%	1
75 - 84	7.69%	1
85 and over	0%	0
I'd prefer not to say	0%	0

What is your ethnic group?	Response Percent	Response Total
White	23.08%	3
Asian/Asian British	53.85%	7
Black/Black British	0%	0
Mixed	7.69%	1
Other	15.39%	2
I'd prefer not to say	0%	0

Do you consider yourself to have a dis	sability?	Response Percent	Response Total
Yes		0%	0
No		100%	13
I'd prefer not to say		0%	0